

# THERMA-TEK RANGE CORP. SERVICE REQUEST FORM

CUSTOMER INFORMATION WO # \_\_\_\_\_

BUSINESS NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

CONTACT \_\_\_\_\_

BUSINESS PHONE \_\_\_\_\_ CELL \_\_\_\_\_

## EQUIPMENT INFORMATION

MODEL # \_\_\_\_\_

SERIAL # \_\_\_\_\_

INSTALLATION DATE \_\_\_\_\_

PURCHASE FROM \_\_\_\_\_

CERTIFIED INSTALLER'S # \_\_\_\_\_

## DESCRIPTION OF PROBLEM

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SERVICE COMPANY \_\_\_\_\_ DATE \_\_\_\_\_

CONTACT \_\_\_\_\_ PHONE: \_\_\_\_\_

WARRANTY \_\_\_\_\_ NON WARRANTY \_\_\_\_\_ TBD \_\_\_\_\_

**WARRANTY FOR DEFECTIVE PARTS & WORKMANSHIP  
NON-WARRANTY FOR ADJUSTMENTS, CALIBRATIONS,  
GAS SUPPLY PROBLEMS---** [service@therma-tek.com](mailto:service@therma-tek.com)

This Commercial Cooking Equipment shall be installed by a qualified service agency in accordance with the manufacture's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, and explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The End User/Owner is Responsible to obtain qualified service agency for the proper installation of this unit a The installation is not proper and complete until the operation of the appliance is checked as specified in the manufacture's instructions supplied with this Cooking Apparatus.

- 1. Service Company is to obtain credit card from end user / Owner for all non warranted issues that is not covered by Therma-Tek Range Corp Company/Industry Standard Warranty.**
- 2. Service Company MUST obtain Work-Order Number prior before Warranty Service is rendered.**
- 3. All Invoices must have assigned Work Order Number affixed to all Service Reports/Invoices Send to:**

**Therma-Tek Range Corp  
Attn: Warranty  
115 Rotary Drive  
W Hazleton Pa. 18202  
E-mail [service@therma-tek.com](mailto:service@therma-tek.com)  
(570) 455-3000 ext 102  
(570) 455-9491 fax**